
Did you know that French was the official language of England for over 300 years?

We have been rather remiss about doing these just recently. Our excuse? Despite the COVID pandemic, we've been able to operate as effectively as ever, with everybody operating from home. Consequently, we have been very busy working with our clients, redesigning our new website and developing a new core product - and so the list goes on!

So, what have we been up to?

Website

We have launched our new website - take a look <https://dialogueuk.com/> What do you think? We love it but then, we are a *little* biased!



New training product

We are thrilled to reveal we are about to launch a video product that will help all of you out there who want to improve your business English. Watch this space for a few vignettes to show you what type of thing we are talking about. Sit back and enjoy the [first vignette of the series](#).

Clients

We are delighted to announce that we have been awarded the MoD/Capita "English as a Foreign Language" training contract again. This is the 3rd contract in a row we have won, and we're very proud of that fact. We are also really proud to be working with the Defence Academy: International relationship-building lies at the heart of what they do and we are looking forward to empowering the international officers there by improving their English skills and their cultural awareness.

Plans are already afoot to set up new courses and we can't get wait to get started again, whether that's in a virtual or real classroom!

We are also looking forward to getting to know and work with our new translation clients in the following industries: health & beauty, workplace diversity, e-commerce, digital marketing and employee engagement.

Quality is not an act; it is a habit

We have just had our quality management systems (ISO 9001:2015 and translation project management ISO 17100:2015) assessed and we are chuffed to bits to tell you that we have been re-awarded both standards - with no non-conformities. Quality is massively important to our team and it should come as no surprise to them that we did so well. (The heading is one of Mr Aristotle's lines, by the way...)

This, that and the other

As lockdown eases, we are all no doubt looking ahead to moving strongly into the second part of 2020. At Dialogue, we have managed to keep working during the lockdown period and have been busy with translations. It has opened up new avenues in approaches to the way we get things done; but the quality and the service remain the same. Our training was inevitably curtailed but again we are looking to get things kick started in July.

We would like to take this opportunity to thank our clients, our suppliers and colleagues for their flexible attitude and can-do approach. Let us all work towards a better 3rd and 4th quarter.



Colleagues

We are sad to say goodbye to Silvia, one of our long-standing Senior Project Managers. She has been with us for 5 years and has decided she needs a different challenge with a company closer to home. Good luck Silvia; we wish you the best and remember to stay in touch.

We would also like to welcome our new Senior Translation Project Manager, Kat. Kat has several years' PM experience under her belt and we are really looking forward to getting to know her and bringing her into the Dialogue fold.

Services

Despite the trying times, we have been operating a full service at Dialogue: we are all working remotely which means there can occasionally be a very slight delay in comms. It will not however affect the quality of the service you receive from us.

Please call us on 01793 513 321 for any language service query you may have or email us on translations@dialogueuk.com and training@dialogueuk.com if that's your preference!